



Pigalle Cape Town  
57A Somerset Road, Green Point  
Phone: +27 21 421 4343  
Email: [info@pigalle.capetown](mailto:info@pigalle.capetown)

### **Frequently Asked Questions:**

French pronunciation: [pi.gal]

1) Where is Pigalle located?

We are in Green Point, 57 A Somerset Road.

The restaurant is located opposite the Victoria Junction Hotel. The main entrance to the restaurant is from the back of the building. Highfield road gives the access to Somerset Square where the parking is located. <https://www.google.com/maps/place/Pigalle+Restaurant/@-33.913273,18.4147898,17z/data=!3m1!4b1!4m5!3m4!1s0x1dcc674354bb3c43:0xcac981334d94956118m2!3d-33.9132775!4d18.4169785>

2) What type of food do you serve?

We specialize in seafood, but also have selection of poultry, meats, salads, and vegetarian options. The food is influenced by the Mediterranean kitchen.

We are **not** halal certified as we have the bar on our premises, although all our suppliers are halal. For strictly halal guests you can bring in their meal for a cover charge of R250.00pp. We are a fine dining restaurant, with high quality service and food.

3) What are your opening hours?

Pigalle is open 6 days a week at the moment due to the Coronavirus pandemic. Please enquire with the restaurant as to our current operating hours.

4) How many people can you accommodate in the restaurant?

We can accommodate up to 200 guests with the current COVID-19 restrictions and by adhering to Social Distancing regulations. The restaurant is divided in different sections, which can easily create a cozy room, even when we are not fully reserved.

We have small private room (Prestige Private Room) that can accommodate up to 30 guests.

We have large private room (Conservatory) that can accommodate up to 50 guests.

5) Is décor allowed?

We allow all kinds of décor; however, we don't allow glitter, confetti or streamers. Balloons need to be tied to a weight and all candles need to be in some kind of container to prevent the wax from dripping on our tablecloths. Please confirm with our functions coordinator before bringing in any décor to the restaurant. Pigalle does NOT allow flash photography.

6) What is your policy with regards to dress code and children?

The dress code at Pigalle is smart. Meaning the guests may not wear sneakers, takkies, shorts, peak caps and t-shirts. Jeans are fine so long as they are worn with smart shoes and a buttoned shirt.

We do allow children, however children under the age of 8 will not be allowed on the dancefloor.

7) What is your corkage policy?

We **do not** allow clients to bring their own wine, beverages, or foods (with exception of the strictly halal meals). We have a great selection of wines, champagnes, and different spirits.

8) Do you have live entertainment?

Yes, we have a live jazz band. Their repertoire is a mix of contemporary and classical jazz with well-known songs from musicals and movies. This is the perfect music to dine to and have a conversation, as our sound system is not too overpowering. Later in the evening the music is more up-beat so the guests can dance.

9) Does Pigalle offer private functions?

Yes, we do. We can gladly organize a small family gathering for 15 guests or a big corporate function for 350 guests. Please contact our Events & Groups Planner on 021 421 4848 OR [info@pigalle.capetown](mailto:info@pigalle.capetown) for more information.



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10) What's Pigalle policy on reserving tables?

Group reservations of 15 or more will require a set menu option to be selected.

For the booking to be secure, the payment of full food cost is requested prior to booking. All prepayments made will be deducted from the bill on the night.

Cancellation Policy:

Deposit payment is required within one week of booking being made.

Balance payment is required within one week prior to booking date.

Cancellation fees:

1. Cancellation after booking and settling the deposit: 25% of deposit amount
2. Cancellation within 1 month of function date: 50% of the full invoice amount
3. Cancellation within 7 days of function date: 100% of full invoice amount

**ANY CHANGES TO RESERVATIONS MUST BE MADE IN WRITING.**

11) Do you have any specials?

Yes, during the year we run a variety of different specials. Each special has Terms and Conditions that apply.

12) Is Pigalle a smoking restaurant?

No, we are a non-smoking restaurant.

13) What precautions have Pigalle taken with regards to the Coronavirus (COVID-19) pandemic?

The safety of our staff and our patrons is our highest priority. We have taken all the necessary precaution to ensure everyone's safety and we have put certain measures in place to help prevent the spread of the COVID-19 virus.

- ✓ All staff members are screened upon arrival of every shift. They are also screened when they leave the shift.
- ✓ The kitchen has demarcated working areas to enforce social distancing.
- ✓ All staff members have been issued with the necessary personal protective equipment including facemasks and hand sanitizer.
- ✓ Our menus are available digitally on your phone via a QR code (Supplied at the restaurant). Alternatively, we also have laminated menus that are sanitized before and after every use.
- ✓ We screen all our guests on arrival.
- ✓ We have multiple hand sanitizing stations in the kitchen area for the staff, in the front of the restaurant for staff and patrons as well as in the bathrooms.

Should you have any suggestions as to how we can improve our COVID-19 safety measures, please send an email to [info@pigalle.capetown](mailto:info@pigalle.capetown).